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03/23/20

Subject: ILCKC Services (COVID 19)

Dear Consumers and Community Partners,

The Independent Living Center of Kern County (ILCKC) is invested in the safety and wellbeing of our consumers, community, and staff. The COVID-19 outbreak has changed the business practices of everyone, including ILCKC. We have made the decision to provide services remotely effective immediately. All groups and meetings are temporarily cancelled until systems are in place to provide service remotely.

ILCKC will continue to serve our community through e-mail, telephone, VRS, and other internet options. We will be conducting all services and support groups through these methods. Our staff will be working with you to establish a plan to provide services remotely and/or via teleconference.

ILCKC recognizes that the COVID-19 virus presents huge challenges and the transition to operate remotely will be bumpy. We are committed to providing services and support to our consumers and the community with as little disruption as possible. We will have limited staff on site working during normal business hours. If you have any questions or need to contact your case worker please contact us at:

- (661) 325-1063
- info@ilcofkerncounty.org
- (661) 369-8966 (video phone)

Follow us on social media and look for updates on our webpage. Please keep washing your hands and practicing social distancing. Stay safe.

Sincerely,

Jimmie Soto
Executive Director